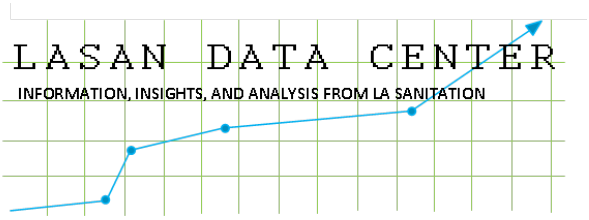

September 6, 2019

This week, CSLA reporting includes closed data through August 30, 2019. In the past 7 days, LASAN CSLA teams have responded to 1,317 Illegal Dumping service requests and 532 Homeless Encampment cleanup service requests.

To date in August, LASAN CSLA teams responded to 4,388 Illegal Dumping service requests and 2,542 Homeless Encampment cleanup service requests.

On August 14, LA Sanitation switched to a new Interactive Voice Response (phone) system. The calls are routed and answered by our agents. Data is unavailable at this time as we are still fine tuning our system.